#### Chapter 2

# Installation

This chapter describes:

- System requirements
- Installation requirements
- How to install NDSR, non-networked
- How to register NDSR
- How to start NDSR
- How to transfer NDSR registration
- How to unregister NDSR
- How to uninstall NDSR
- How to install NDSR, networked
- How to install additional setups

## **System Requirements**

NDSR 2024 is supported on Microsoft Windows 10 and 11. NDSR adds the following to the system requirements that are published by Microsoft for these Windows operating systems:

- Disk space for Program Files: 70 MB.
- Disk space for database: Up to 1 GB for the database.
- Disk space for user data per typical project:
  - Backup: 0.5MB
  - Output: 2MB
  - Report: 0.3MB
- Physical Memory to process a typical project:
  - Idle: 70MB
  - Restore: 50MB
  - Output: 300MB
- CPU:
  - Quick generation of output files: 2.66 GHz.
  - Multitasking during output: multi-core processor.
- Software to examine output files:
  - Extract: zip/unzip (e.g., Windows compressed folders).
  - Browse: spreadsheet.
  - Analyze: statistical-analysis.

### **Installation Requirements**

#### Permissions

Depending on your organization's security policy, NDSR 2024 is normally installed and uninstalled only by a member of the Administrators group.

Every NDSR user must be a member of the Users group or another group that has the following permissions for NDSR *User Data*:

- Modify.
- Read & Execute.
- List Folder Contents.

- Read.
- Write.

An NDSR user must not be a member of any group (including Everybody) that lacks any of these permissions.

Default locations of NDSR User Data:

• Windows 10 and 11: NDSR Public Documents folder.

The files of a network database service are not NDSR *User Data*, and should not be accessible to Users (only to Administrators and the SYSTEM).

#### **Previous NDSR Registrations**

Because NDSR is a password-protected program, every copy and version must be registered (although one registration process can cover several versions--see "*Registering NDSR*"). Because a license registration is shared by several versions of NDSR, it is usually simplest to keep all of your license registrations in the same place. For a networked license, this means an additional network share (or subfolder) on the server. For a non-networked license, it means installing NDSR 2023 on the same computer where you have installed previous versions of NDSR.

#### Windows Public Documents Folder

For simplicity, this NDSR User Manual refers to Windows 10 or 11 as Windows.

NDSR *User Data* includes backup files, output files, output-file headers, configuration files, headerexport files, and reports. NDSR *User Data* is installed in the *Public Documents* folder by default (C:\Users\Public\Public Documents\NCC\).

It is important to have all required permissions on NDSR *User Data* folders otherwise there might be problems with Windows File Virtualization.

After NDSR has been installed, the NCC *Public Documents* folder may be revealed and its required permissions verified or set as described below.

Verify permissions:

- 1. Open **Windows Explorer** and locate the NCC *Public documents* folder C:\Users\Public\Public Documents\NCC\
- 2. Right-click on this folder.
- 3. Select **Properties** from the popup menu.
- 4. On the **Security** tab (and its advanced windows if necessary), verify that the Administrators group has ownership and Full Control of this folder and all of its child objects.
- 5. Verify that the SYSTEM account has full control (of this folder and all of its child objects).
- 6. Verify that the Users group has the following permissions (in this folder and all of its child objects): Modify, Read & Execute, List Folder Contents, Read, and Write.
- 7. Verify that no user or group in which an NDSR user or administrator is a member (including Everyone) lacks any of the required permissions.

### Use of NDSR Outside of the United States

When using NDSR outside of the United States, the English (United States) computer settings are required on all computers to ensure optimal functionality.

To check the settings, navigate to the Control Panel  $\rightarrow$  Clock, Language, and Region. Under Region and Language, click Change the date, time, or number format. Then select English (United States) from the Format drop down menu. Click Apply then OK.

Region and Language	e
<u>F</u> ormat:	
English (United States	)
□ Date and time forma	ts
<u>S</u> hort date:	MM/dd/yyyy
Long date:	dddd, MMMM dd, yyyy
S <u>h</u> ort time:	h:mm tt
Long time:	h:mm:ss tt
First day of <u>w</u> eek:	Sunday
What does the notat	ion mean?
Examples Short date:	06/05/2018
Long date:	Tuesday, June 05, 2018
Short time:	2:59 PM
Long time:	2:59:35 PM
	A <u>d</u> ditional settings
Go online to learn abo	ut changing languages and regional formats
	OK Cancel <u>Apply</u>

### Installing NDSR, non-networked (Stand-alone)

The NDSR installation has been programmed so that on Windows 10 or 11, you need to follow these prompts and then complete several steps manually (see "*Windows Public Documents Folder*").

NCC User Support (<u>ndsrhelp@umn.edu</u>) will send an email containing a link to download the NDSR 2024 installation. Selecting the link will direct you to **Google Drive**. No login is required to access this download.

Hover the mouse at the top of the page and an options toolbar will drop down. Select the **DOWNLOAD ICON** [**\]**. **Google Drive** will warn that it cannot scan for viruses due to file size, select the **DOWNLOAD ANYWAY** button to continue.

Open the **NDSR 2024.zip** folder. Right click on the zip file select **EXTRACT ALL**, **BROWSE** to a location to store the files and select **EXTRACT**.

- 1. Login as a member of the Administrator group. Close any open applications.
- 2. **BROWSE** to the file location open the **setup.exe** file to start the installation process.
- 3. Continue to Step 4 on the next page.

**NOTE:** It is recommended that the NDSR 2024 download be stored to a location that can be accessed for future installations, if necessary.

Files can be stored in multiple locations (e.g., C:\drive, network drive, USB flash drive or CD).

The following steps describe how to install NDSR using a CD or DVD drive.

- 1. Login as a member of the Administrators group. Close any open applications.
- 2. Put the CD into the CD or DVD drive.
- 3. If the installation process does not begin automatically, start it as follows:
  - a. Select **Start→Run**, type D:/setup (where D: is the CD or DVD drive) and select **OK** OR
    - b. In **My Computer**, go to the CD or DVD drive and open the file setup.exe.

# **NOTE:** To find your CD or DVD drive letter, select **Start** $\rightarrow$ **Run** and select the **BROWSE** button or go to **My Computer** or **Windows Explorer**.

#### The InstallShield Wizard window will open

NDSR 2024 - InstallShield Wiza	rd
4	Preparing to Install
	NDSR 2024 Setup is preparing the InstallShield Wizard, which will guide you through the program setup process. Please wait.
	Preparing to Install
	· · · · · · · · · · · · · · · · · · ·
	Cancel

4. When the **Welcome** window opens, select the **NEXT**> button.



5. When the **License Agreement** window opens, select the radio button **I ACCEPT THE TERMS OF THE LICENSE AGREEMENT**, and select the **NEXT**> button.

sk 2024 icense Agreement		1	
Please read the following license agreeme	ent carefully.		X
IMPORTANT - READ CAREFULLY	PRIOR TO INST	ALLATION OF 1	THE ^
NDSR SOFTWARE: By installing t terms and conditions of all Licen ("Agreements") between Licen of Minnesota through its Enider	this software, Li nsing and Suppo see and the Reg minlogy and Cor	censee agree ort Agreement ents of the Ur	s to all ts niversity th
Division ("University") LICENSE TERMS OF THE AGREEMENTS BY	E AGREES TO BE	BOUND BY TH DPYING, OR	IE -
OTHERWISE USING THE SOFTWA	ARE. IF LICENSE	DOES NOT A	GREE, 🗸
I accept the terms of the license agre O I do not accept the terms of the license of the license	ement se agreement		Print
alishield			

6. When the Choose Destination Location window opens, accept or change the destination folder and select the NEXT> button. The default destination folder is C:\Program Files\NCC\ or C:\Program Files(x86)\NCC\ for 64-bit systems.

NDSR 2024			×
Choose Destination Location			
Select folder where setup will install files.			N
Setup will install NDSR 2024 in the following	ng folder.		
To install to this folder, dick Next. To inst another folder.	tall to <mark>a</mark> different fold	er, <mark>dick Browse a</mark>	ind select
Destination Folder			
C:\Program Files (x86)\NCC\			Browse
InstallShield			
	< <u>B</u> ack	Next >	Cancel

7. When the **Setup Type** window opens, select **Typical** setup and select the **NEXT**> button.

DSR 2024 Setup Type Select the setup type that best suits your needs.	
Click the type of setup you prefer. Client NDSR Custom Server NDSR Typical	Description Install all components of NDSR
tallShield	3ack Next > Cancel

8. When the **Start Copying Files** window opens, select the **NEXT**> button.

DSR 2024		
Start Copying Files		1
Review settings before copying files.		
Setup has enough information to start copying the pro change any settings, click Back. If you are satisfied w copying files.	ogram files. If you want to review with the settings, dick Next to beg	w or gin
Current Settings:		
NDSR Target Folder: C:\Program Files (x86)\NCC\		^
Setup Type: Typical		
Start Menu Program Folder: NDSR 2024		
		~
<		>
stallShield		
< 5	<u>Back N</u> ext > Ca	Incel

The **Setup Status** window is displayed while the NDSR program files are copied from the installation CD to your computer's hard drive.

9. When the InstallShield Wizard Complete window opens, select FINISH.

This completes the installation process.

NDSR 2024	
と	InstallShield Wizard Complete
	Setup has finished installing NDSR 2024 on your computer.
	< Back Finish Cancel

After NDSR is installed, it must be registered (please read "*Previous NDSR Registrations*" and "*Registering NDSR*" before installing).

### **Registering NDSR**

After NDSR is installed, each license must be registered by obtaining a computer-specific password from NCC. If there is more than one non-networked license, this process is repeated for each one. If there is a single networked license, this process is done only once.

The following steps describe how to register NDSR.

1. Select Start→Programs→NDSR 2024→NDSR 2024. When the Unregistered NDSR window opens, select the REGISTER button.



NOTE: If any message windows open before the Unregistered NDSR window, report them to NCC.

2. When the **Unauthorized Program: NDSR 2024** window opens, email site code to <u>ndsrhelp@umn.edu</u>. NCC will provide you with the Password.

👫 Unauthorized Program: NDS	R 2024	×
This program has not been and necessary agreements to program.	thorized. Provide the follow NCC for a password that wi	ing Site Code Il authorize this
Contact NCC at <u>ndsrhelp@um</u> has provided your computer-	<u>n.edu</u> for further informatior specific password, enter it b e the following Site Code:	n. When NCC elow.
QEAE 01E3 74C8 4104 QE	e the following site code.	
Enter NCC supplied password	for NDSR 2024:	
<u>H</u> elp	ОК	Cancel

3. Enter the NCC supplied password and select OK. NDSR will open.

# Starting NDSR

The following steps describe how to start NDSR.

- 1. Select Start→Programs→NDSR 2024→NDSR 2024.
- 2. When the **Nutrition Data System for Research** logo window opens, wait a few moments for the **Folder**, **Project and Record Selection** window to open.

2 🚺 2								
der, Project and Record Sele	ction							
older selection:	Project selection:				Record selection:			
▶ Man Folder	Abbreviation	Record Type	DSAM	Name	Participant ID	Date of Intake	Date of Entry	Version QA
New Folder	• [			2	New Record			

3. Create a new project according to "Appendix 4, NDSR Tutorials" or "Chapter 3, Managing NDSR Projects".

**NOTE:** Projects and records created in one registration type (e.g., Demonstration) cannot be moved to a different registration type (e.g., Research).

### **Transferring NDSR Registration**

You may move a registered copy of NDSR from one computer to another (or move the license folder from one drive or folder to another on the same computer) by transferring the NDSR registration.

The following steps describe how to transfer NDSR registration from the *sending* computer (e.g., the computer from which NDSR will be removed) to the *receiving* computer (e.g., the computer to which NDSR will be moved).

1. On the *receiving* computer, insert a removable drive (e.g., a USB flash drive) or open a network drive and create your temporary, empty *license-transfer folder* on it. The NDSR registration will be transferred through this folder in a later step.

**NOTE:** A CD or DVD drive will not work for this transfer, even if the recording software is compatible on the two computers.

- 2. On the *receiving* computer, install and start NDSR (see "*Installing NDSR, non-networked*" and "*Starting NDSR*").
- 3. When the **Unregistered NDSR** window opens, select the **TRANSFER** button.
- 4. When the **Transfer In** window opens, specify the license-transfer folder you created in Step 1 in the **Transfer Folder:** field.

Select the **REGISTER TRANSFER** button. This creates a "request for registration" in your license-transfer folder. You may leave this window open until you return to it in a later step.

🗱 Transfer In	×
The following instructions describe half of the process of transferring NDSR registration from a 'sending' computer (or locatio to this 'receiving' computer (or location). The other half of the process is described on the 'Transfer Out' window of the 'sendi computer. The entire process is described in the NDSR user manual. Please familiarize yourself with it before beginning.	on) ngʻ
A: Register Transfer	
1. On this 'receiving' computer, create or open your license-transfer folder on a removeable drive (e.g. USB flash drive) or network drive (e.g. D:\ndsrLicenseTransfer\). Note: a writeable CD or DVD drive will not work for this transfer.	
2. On this 'receiving' computer's 'Transfer In' window, select the 'Browse' button to locate your license-transfer folder.	
3. Select the 'Register Transfer' button. This creates a 'request for registration' in your license-transfer folder.	
4. You may leave this 'Transfer In' window open, or open it again in Part C below.	
5. If your license-transfer folder is on a removable drive, remove it from this 'receiving' computer and insert it in the 'sending' computer.	
B: Transfer Out	
6. On the 'sending' computer, start NDSR, select 'File -> Transfer Out' on the menu, and complete the 'Transfer Out' procedur described on the 'Transfer Out' window.	e i
C: Transfer In	
7. On this 'receiving' computer's 'Transfer In' window, select the 'Browse' button to locate your license-transfer folder.	
8. Select the 'Transfer In' button. This transfers the NDSR registration from your license-transfer folder to this 'receiving' computer. NDSR is now registered on this 'receiving' computer.	
9. You may delete your license-transfer folder or reuse it for other NDSR license transfers. If you reuse it, you may skip the 'Register Transfer' process described in Part A above.	
Transfer Folder: A:\Brows	e
Help Register Transfer In Can	cel

- 5. From the *receiving* computer, remove the USB flash drive (if that is the location of your license-transfer folder). Into the *sending* computer, insert the USB flash drive (or otherwise open your license-transfer folder).
- 6. On the *sending* computer, Start NDSR. When the **Folder**, **Project and Record Selection** window opens, select **File**→**Transfer Out** on the menu.
- 7. When the **Transfer Out** window opens, specify your license-transfer folder in the **Transfer Folder:** field.

Select the **TRANSFER OUT** button. This transfers the NDSR registration from the *sending* computer to your license-transfer folder. NDSR is no longer registered on the *sending* computer.

🔛 Transfer Out	×
The following instructions describe half of the process of transferring NDSR registration from this 'sending' computer (or location) to a 'receiving' computer (or location). The other half of the process is described on the 'Transfer In' window of the 'receiving' computer. The entire process is described in the NDSR user manual. Please familiarize yourself with it before beginning.	
1. On the 'receiving' computer, complete the 'Register Transfer' process described in part A on the 'Transfer In' window.	
2. On this 'sending' computer's 'Transfer Out' window, select the 'Browse' button to locate your license-transfer folder.	
3. Select the 'Transfer Out' button. This transfers the NDSR registration to your license-transfer folder. NDSR is no longer registered on this 'sending' computer.	
4. If your license-transfer folder is on a removable drive, remove it from this 'sending' computer and insert it in the 'receiving' computer.	
5. On the 'receiving' computer, complete the 'Transfer In' process described in part C on the 'Transfer In' window.	
Transfer Folder: A:\ Browse	e
Help Transfer Out Can	cel

- 8. From the *sending* computer, remove the USB flash drive (if that is the location of your license-transfer folder). Into the *receiving* computer, insert the USB flash drive (or otherwise open your license-transfer folder).
- 9. On the *receiving* computer, go to the **Transfer In** window.
- **NOTE:** If you did not leave this window open in the earlier step, you may open it again by starting the NDSR program. When the **Unregistered NDSR** window opens, select the **TRANSFER** button. When the **Transfer In** window opens, specify your license-transfer folder in the **Transfer Folder:** field.

Select the **TRANSFER IN** button. This transfers the NDSR registration from your licensetransfer folder to the *receiving* computer. NDSR is now registered on the *receiving* computer, and the transfer is complete.

You may delete your license-transfer folder or save it for transferring another license.

## **Unregistering NDSR**

You may unregister NDSR in order to change from one license configuration to another (e.g., to consolidate a number of non-networked licenses into a single networked license, see "*Installing NDSR, Networked License*"). For each license that is unregistered, a confirmation code must be sent to NCC so that NCC can provide a replacement license.

**NOTE:** Do not uninstall NDSR until you have unregistered it. Without a confirmation code, you will not be able to re-register NDSR.

Do not uninstall NDSR until you have backed up your projects (see backup and restore in *"Chapter 9, NDSR Utilities"*).

The following steps describe how to unregister NDSR.

- 1. Start NDSR.
- 2. When the Folder, Project and Record Selection window opens, press CTRL + ALT + SHIFT + K on the keyboard, all at the same time.
- 3. When the Confirm Unregister window opens, select OK.



4. When the **Program Unregistered** window opens, carefully record the confirmation code. Select **OK** to unregister NDSR on this computer.

N Program Unregistered	×
Provide the following confirmation code to NCC. You will not be re-authorized unless you have provided this code to NCC.	
Contact NCC at <u>ndsrhelp@umn.edu</u> for further information.	
CAD7 8630 3FA7 E430 BA9D EB81 28	
<u>H</u> elp OK	

Send this confirmation code to NCC by email at <u>ndsrhelp@umn.edu</u>. NCC will then give you a password to re-register NDSR on another computer.

5. Uninstall NDSR (see "Uninstalling NDSR").

## **Uninstalling NDSR**

You may uninstall NDSR one version at a time. This allows you to move NDSR to a new computer, switch to a newer version, or end a study.

NDSR may be uninstalled only by a member of the Administrators group.

The following steps describe how to uninstall NDSR and optionally delete the NDSR folders.

1. Backup your projects (see backup and restore in "Chapter 9, NDSR Utilities").

NOTE:	When uninstalling protect your data by copying the backed up files to a secondary location
	(e.g., C:\drive, network drive, USB flash drive or CD).

- 2. If you are continuing with NDSR, unregister or transfer the license (see "Unregistering NDSR" or "Transferring NDSR Registration").
- 3. Select Start→Settings→Control Panel.
- 4. When the Control Panel window opens, select ADD OR REMOVE PROGRAMS.
- 5. Look for NDSR 2024 in the list of programs, and highlight it. Select the CHANGE/REMOVE button.
- 6. When the **Welcome** window opens, select **REMOVE** and then the **NEXT**> button.
- 7. When the Confirm Uninstall window opens, select OK. NDSR is uninstalled.
- 8. When the Maintenance Complete window opens, select FINISH.

9. After backing up your data and uninstalling NDSR, you may want to delete the NDSR folders—including any database, backup, export, output or report files that remain in them. For your protection, these user files are not deleted when NDSR is uninstalled—they may only be deleted manually. On Windows 10 or 11, the default locations of the user files and program files are C:\Users\Public\Public Documents\NCC\NDSR 2024\, C:\ProgramData\NCC\NDSR 2024\ and C:\Program Files\NCC\NDSR 2024\ or C:\Program Files (x86)\NCC\NDSR 2024 on 64-bit systems.

If NDSR will not be reinstalled, its Crypkey License service may be uninstalled by opening a Windows command-line window, changing directories to the NDSR license folder, and executing the command "setupex /u".

### Installing NDSR, Networked

NDSR can be networked so that users can share databases and/or a license. Potential advantages include centralized system administration and information sharing.

Networking requires an Amendment to your End User Software License Agreement with NCC, plus additional software installations as described below.

NCC supports NDSR networking on Windows Server operating systems in consultation with your local system administrators.

Note on required technical skills: networking the NDSR license and/or database requires technical knowledge beyond what is required for a "typical" NDSR installation. To network the license, it is necessary to set up a shared network folder (or service) on the server, install and register the license there, grant security permissions to NDSR users, and on each client computer map a drive (or refer to the service) and edit the NDSR configuration file. To network the database, it is necessary to configure and run a network database service, make firewall exceptions, modify environment variables, and on each client configure network connections, edit ODBC data sources, and edit the NDSR configuration file.

Note on terminology: the terms "*server*" and "*service*" are often interchanged, so let's define them briefly: a *server* is anything that provides a service (hardware, software, or human; directly or indirectly), and a *service* is something that is requested by a client and delivered to the client by the server. For example, a server machine for NDSR runs server software including the Crypkey license server and/or the SAP SQL Anywhere personal or network database server. Another server machine will commonly be a file server. Each of these software servers operates with a number of components and processes including: 1) a server that provides a service and 2) a service that is requested and received by a client. The focus of a system-oriented person might be the server, and the only thing a user-oriented person might think about is the service; but both are correct. This NDSR User Manual needs to describe documentation from both viewpoints, and so will use the term "server" where the vendor uses it, and the term "service" where the NDSR installer works with it on the list of Windows services.

#### Installing NDSR, Networked License

A networked license is installed on a server's shared network folder and referred to by each client computer through that client's NDSR configuration file.

To change the NDSR registration status from a non-networked license to a networked license see "*Unregistering NDSR*".

The following steps describe how to network the NDSR license using the file-based service.

- 1. On the server machine, install NDSR as described in "*Installing NDSR, non-networked*"). On the **Setup Type** window, choose one of the following options:
  - a. To install the NDSR application along with the license folder and license service, run the Typical installation. OR
  - b. To install only the license folder and license service, run the Custom installation. On the Select Features window under the category "License Service", select <u>only</u> the option "File-based service".

Select Features Select the features setup will install.		
Select Features: Check new options to ins	gine and (	k current options to uninstall. Description Files for a local or networked license. Options are provided to configure a file-based or client/server license.
0.00 MB of space required on the C drive 166214.48 MB of space available on the C stallShield	drive	

On the server machine, after installing the license folder but before registering the license, optionally move the license folder out of NCC ProgramData to a location that is specialized for shared network folders. The license folder's default location is
 C:\ProgramData\NCC\License\_4 on Windows 10 or 11.

On the server machine, share the license folder with NDSR users. Every NDSR user must have the following permissions for both the share and the folder (and of course the folder's contents): Modify, Read & Execute, List Folder Contents, Read, and Write. This involves two sets of permissions: one for the share and the other for the folder. Start NDSR and

register the license (as described in "*Registering NDSR*". This will register NDSR on all of the client computers.

- 3. On each client machine, complete the following steps:
  - a. On each client machine, run the Typical NDSR installation as described in "Installing NDSR, non-networked".
  - b. On each client machine, map a network drive to the shared license folder, or determine how to address the server machine and its shared license folder using the Windows Universal Naming Convention (UNC, e.g., \\myServerName\myShareName)
  - c. On each client machine, open the NDSR configuration file ndsr.ini and find the license path on the line with the default path of License=C:\ProgramData\NCC\License\_4 on Windows 10 or 11.

The default location of the NDSR configuration file ndsr.ini is C:\ProgramData\NCC\NDSR 2024 on Windows 10 or 11.

d. In the NDSR configuration file that was opened in the previous step, change the license path so that it addresses the shared license folder.

The license path may be specified in any of the following ways (UNC or mapped network drive):

- \\myServerIPAddress\myShare\myLicenseFolder
- \\myServerName\myShare\myLicenseFolder
- myMappedDriveLetter:\myLicenseFolder

**NOTE:** Unregistering NDSR on any client computer will unregister NDSR on all of the client computers.

#### Installing NDSR, Networked License and Database

Installing NDSR with a networked database and license is done in three parts.

- Part 1: NDSR Server installation.
- Part 2: SAP SQL Anywhere installation.
- Part 3: NDSR Client installations.

#### Part 1: NDSR Server Installation

To network the NDSR license, run the Server installation of NDSR (or the Custom installation of the License Service) as described in "*Installing NDSR, Networked License*".

To network the NDSR database, run the Server installation of NDSR or otherwise copy an installed NDSR database file to the database server (Do not grant any user access to the database folder).

#### Part 2: SAP SQL Anywhere Installation

The following steps describe how to install SAP SQL Anywhere and configure it to run a network database service.

1. NDSR databases are networked by the SAP SQL Anywhere software, which is provided and licensed by SAP (not by NCC). A license for one network seat is required for each concurrent NDSR user.

Obtain the necessary number of licenses and download instructions for SAP SQL Anywhere 17 from your vendor.

2. Install SQL Anywhere.

When choosing installation options, keep in mind that the UltraLite, MobiLink and SQL Remote components are not used by NDSR. If you do not require them for other applications, do not install them.

The following two screenshots show the recommended installation options (the first showing the top and the second the bottom of the option list).

Custom Setup Select the program features you want installed.	ど
Click on an icon in the list below to change how a feature is in	stalled. Feature Description Full-featured relational database for Windows 64-bit editions. This feature requires 9628KB on your hard drive. It has 2 of 2 subfeatures selected. The subfeatures require 140MB on your hard drive.
Install to: C:\Program Files\SQL Anywhere 17\ InstallShield Help Space	Change Cancel

🚏 SQL Anywhere 17 - InstallShield Wizard	X
Custom Setup Select the program features you want installed.	ى
Click on an icon in the list below to change how a feature Synchronization MobiLink (64-bit) MobiLink Client (32-bit) SQL Remote (64-bit) SQL Remote (32-bit) Administration Tools (64-bit) SQL Anywhere Monitor (64-bit) SQL Anywhere Monitor (32-bit) SQL Anywhere Monitor (32-bit)	<ul> <li>is installed.</li> <li>Feature Description Administration tools such as SQL Central and Interactive SQL.</li> <li>This feature requires 169MB on your hard drive.</li> </ul>
Install to: C:\Program Files\SQL Anywhere 17\ InstallShield	Change <u>Next &gt;</u> Cancel

Complete the installation by restarting Windows on the server.

3. Optionally, update SQL Anywhere to the current release for your version. Check with your vendor for instructions on downloading and installing updates.

**NOTE:** This step is not required. The version that is tested by NCC is 17.4.2053. You may need to apply the latest patches for security or performance reasons.

- 4. To improve server efficiency, optionally remove the paths of earlier SQL Anywhere (or Adaptive Server Anywhere as it was formerly known) installations from the environment variable "PATH".
- 5. To further improve server performance, optionally create the environment variable "SATMP" to identify the folder in which the SQL Anywhere network database service will write its temporary files. This folder is best located on a hard drive with good capacity and speed.
- Open Sybase Central by selecting Start→Programs→SQL Anywhere
   17→Administration Tools→Sybase Central. When the Sybase Central window opens, select View→Folders, and select the item "SQL Anywhere 17" in the left pane.

7. Select the **Services** tab on the right pane, right-click in the empty area of the pane, and select **File→New→Service** from the pop-up menu.

Startup
Startup

8. When the first **Create Service Wizard** window opens, name the new service ndsrdbserv and select the NEXT> button to continue.

Velcome	m
This wizard helps you create a new SQL Anywhere service.	2020
here are several advantages to installing SQL Anywhere services. Windov pecial database and can start them automatically if desired. They can eve ogged in.	is registers the services in a n run when no users are
ecurity in Windows can also be enhanced by running certain SQL Anywher etwork servers) under specific accounts.	e services (for example,
What do you want to name the new service?	
ndsrdbserv	

9. On the next **Create Service Wizard** window, select **Network Database Server** and select the **NEXT**> button to continue.

Create Service Wizard	×
elect a Type Choose the type of service that you wish to create from the list.	<ul><li>Cooo</li></ul>
<u>M</u> hich type of service do you want to create?	
Network Database Server	
Personal Database Server	100
SQL Remote Message Agent	
Agent for Replication Server	
Sample Application	
MobiLink Server	
SQL Anywhere MobiLink Client	
MobiLink Listener Utility	
Broadcast Repeater Utility	
SQL Anywhere Volume Shadow Copy Service	+
<u>zescription:</u>	
A network database server that supports client/server communications across a	network.
< Back	ish Cancel

10. On the next Create Service Wizard window, confirm that the executable file is C:\Program Files\SQL Anywhere 17\bin32\dbsrv17.exe on a 32-bit system or C:\Program Files\SQL Anywhere 17\bin64\dbsrv17.exe on a 64-bit system and select the NEXT> button to continue.

💫 Create Service Wizard	×
Specify an Executable Specify the full path and file name of the executable for this service.	
The default selection is usually suitable but you may specify another executable.	
What executable do you want to use for this service?	
C:\Program Files\SQL Anywhere 17\Bin64\dbsrv17.exe	
	Browse
Get System Default	
Get <u>C</u> ustom Default	
Save this executable as the custom default	
< <u>B</u> ack <u>N</u> ext > ♥ ⊟nish	Cancel

11. On the next **Create Service Wizard** window, enter parameters like the following to name the service and each database it will run.

For example, to network one NDSR 2024 database, enter parameters like the following (where "path" stands for the network database folder on your server).

```
-n ndsrdbserv
"path\ndsr 2024\database\ndsrdb.db" -n ndsrdb2024
```

The default parameters on Windows 10 or 11 are as follows:

```
-n ndsrdbserv
"c:\ProgramData\ncc\ndsr 2024\database\ndsrdb.db" -n
ndsrdb2024
```

To network more than one NDSR database, enter a separate line for each database. In the following example, the service named ndsrdbserv runs three NDSR 2024 databases, one NDSR 2023 database, and one NDSR 2022 database.

```
-n ndsrdbserv
```

```
"path\ndsr2024\ndsrdb.db" -n ndsrdb2024
"path\ndsr2024A\ndsrdb.db" -n ndsrdb2024a
"path\ndsr2024B\ndsrdb.db" -n ndsrdb2024b
"path\ndsr2023\ndsrdb.db" -n ndsrdb2023
"path\ndsr2022\ndsrdb.db" -n ndsrdb2022
```

Select the **NEXT**> button to continue.

These parameters continue to be editable on the **Configuration** tab of the **Service Properties** window after the service has been created.

💫 ndsrdbserv	(SQLANYs_ndsrdbserv) Service Properties	>	×
General Conf	figuration Account Dependencies		
This service v	will run the following executable:		
Eile name:	C:\Program Files\SQL Anywhere 17\Bin64\dbsrv17.exe		Ľ
		Browse	Ĺ
<u>P</u> arameters:	-n ndsrdbserv "C:\ProgramData\NCC\NDSR 2024\Database\ndsrdb.db" -n ndsrdb2024 "C:\ProgramData\NCC\NDSR 2024A\Database\ndsrdb.db" -n ndsrdb2024a "C:\ProgramData\NCC\NDSR 2024B\Database\ndsrdb.db" -n ndsrdb2024b "C:\ProgramData\NCC\NDSR 2023\Database\ndsrdb.db" -n ndsrdb2023 "C:\ProgramData\NCC\NDSR 2022\Database\ndsrdb.db" -n ndsrdb2022		
	Cancel	Help	

12. On the next **Create Service Wizard** window, accept the default or select the account under which the service will run.

On the next **Create Service Wizard** window, accept the default, "Automatic" startup type or select the service's startup type.

On the final **Create Service Wizard** window, specify whether to start the service now, and then select the **FINISH** button to complete the **Wizard**.

If you will run only NDSR 2008 or later databases on this service, you may start the service now and skip the next step.

If you will run NDSR 2007 or earlier databases on this service, do not attempt to start the service now. Uncheck the option to start the service now, and select the **FINISH BUTTON** to complete the **Wizard**. The databases must first be updated for SQL Anywhere version 10 - 12 (SA10 - SA12) before they will run on this SA12 service (see the next step).

13. Update NDSR 2007 or earlier databases for SQL Anywhere version 10 - 12 (SA10 - SA12) and later.

You may skip this step if you will run only NDSR 2008 or later databases on this service.

Update each database and each client NDSR installation by running the "NDSR update for SA10 - SA12" (and later).

- a. Run the NDSR custom installation to install the "NDSR update for SA10 SA12" (and later).
- b. Start the "NDSR update for SA10 SA12" by running the executable file "ndsrupdatesa10.exe".
- c. When the NDSR update for SA10 SA12 window opens, select Help→ Help Topics from the menu and follow the instructions to complete the following updates of all client and server installations of NDSR 2007 or earlier:
  - Update each database on the server.
  - Update the INI file of each client NDSR installation.

14. Start the new network database service with the updated databases.

	_ 🗆 ×
,	
🚇 🕶 🔯 🐰 🐚 🦍 🔛 🖂 🚰	
	•
🐬 SQL Anywhere 17	Filter 🔎
Servers Services	
Name 🛆 Type	Status Startup
Spo Spo Poperties	
	Servers     Servers     Servers     Servers     Type     Individuality     Name     Type     Individuality     Name     Type     Individuality     Name     Type     Individuality     Name     Type     Individuality     Properties

15. Confirm that the new service has been started. If the traffic-light icon is showing the green light, the service has been started and is running. If the icon is showing the red light, the service has not yet been started. To start the service, select the icon with the right mouse button and choose the **Start** command. If the startup type is "automatic", the service will be started automatically every time Windows is restarted on the server.

If you make a connection to one of the databases (using the Connections menu), you can see and manage the other databases that are running on the service.

) 🐰 🐚 🖺 🗙   🗠 🖂 📴 -		
		•
where 17	Filter	Q
vices		~
Туре	Status	Startup
rv Network Database Server	Running	Automatic
	where 17 vices Type Network Database Server	where 17 Filter vices Type Status Network Database Server Running

16. If necessary, allow a firewall exception for the SQL Anywhere network database service "C:\Program Files\SQL Anywhere 17\bin32\dbsrv17.exe" on 32-bit system or "C:\Program Files\SQL Anywhere 17\bin64\dbsrv17.exe" on a 64-bit system. The service must be able to listen for unsolicited incoming traffic from NDSR client database connections, by default on TCP port 2638.

If another service is using TCP port 2638 on your server, the SQL Anywhere network database service can be switched to another port by inserting a parameter like "-x tcpip(port=2639)" as the first parameter on the **Configuration** tab of the **Service Properties** window. Each client ODBC data source will then need a TCP/IP parameter like "host=myServerNameOrAddress:2639" to find the network database service on the new port.

17. Close the **Sybase Central** window by selecting **File→Exit**.

If you need to troubleshoot your network service, you can log startup and shutdown diagnostics to a file by inserting a parameter like ||-z| - 0

C:\ProgramData\NCC\NDSR 2024\Database\NetDbSrvStartuplog.txt " as the first parameter on the **Configuration** tab of the **Service Properties** window.

Diagnostics	(SQLANYs_Diagnostics) Service Properties	×
General Conf	iguration Account Dependencies	
This service v	vill run the following executable:	
Eile name:	C:\Program Files\SQL Anywhere 17\Bin64\dbsrv17.exe	
		Browse
Luunceux	-2-0 C:(ProgramData\NCC\NDSR 2024\Database\ndsrdb.db" -n ndsrdb2024 "C:\ProgramData\NCC\NDSR 2024\Database\ndsrdb.db" -n ndsrdb2024 "C:\ProgramData\NCC\NDSR 2024A\Database\ndsrdb.db" -n ndsrdb2024a "C:\ProgramData\NCC\NDSR 2024B\Database\ndsrdb.db" -n ndsrdb2024b "C:\ProgramData\NCC\NDSR 2023\Database\ndsrdb.db" -n ndsrdb2023 "C:\ProgramData\NCC\NDSR 2022\Database\ndsrdb.db" -n ndsrdb2022	
	Solution Cancel	Help

n 🛄	NetDbSr	vStartuplog.txt	- Noter	pad					—		×
<u>F</u> ile	<u>E</u> dit F	ormat <u>V</u> iew	<u>H</u> elp								
I. (	06/11	16:58:03.	1: -:	Z							^
I. (	06/11	16:58:03.	2: -0	0							
I. (	06/11	16:58:03.	3: C	:\Program	nData\NCC\NDSR	2024\[	Databa	se\NetDbSrvSta	rtuple	og.txt	
I. (	06/11	16:58:03.	4: -1	n							
I. (	06/11	16:58:03.	5: d:	iagnosti	s						
I. (	06/11	16:58:03.	6: C	:\Program	nData\NCC\NDSR	2024\[	Databa	se\ndsrdb.db			
I. (	06/11	16:58:03.	7: -1	n							
I. (	06/11	16:58:03.	8: n	dsrdb2024	1						
I. (	06/11	16:58:03.	9: C	:\Program	nData\NCC\NDSR	2024A	Datab	ase\ndsrdb.db			
I. (	06/11	16:58:03.	10:	-n							
I. (	06/11	16:58:03.	11: 1	ndsrdb202	24a						
I. (	06/11	16:58:03.	12: 0	C:\Progra	amData\NCC\NDS	R 2024	3\Data	base\ndsrdb.db			
I. (	06/11	16:58:03.	13:	-n							
I. (	06/11	16:58:03.	14: 1	ndsrdb202	24b						
I. (	06/11	16:58:03.	15: 0	C:\Progra	amData\NCC\NDS	R 2023	Datab	ase\ndsrdb.db			
I. (	06/11	16:58:03.	16:	-n							
I. (	06/11	16:58:03.	17: 1	ndsrdb202	23						
I. (	06/11	16:58:03.	18: 0	C:\Progra	amData\NCC\NDS	R 2022	Datab	ase\ndsrdb.db			
I. (	06/11	16:58:03.	19:	-n							
I. (	06/11	16:58:03.	20: 1	ndsrdb202	22						
I. (	06/11	16:58:03.									
I. (	06/11	16:58:03.	SQL /	Anywhere	Network Serve	r Versi	ion 17	.0.4.2053			~
<											>
					Ln 1, Col 1		100%	Windows (CRLF)	ANSI		.3

#### Part 3: NDSR Client Installations

The following steps describe how to install NDSR on each client computer and connect it to the networked license and database.

- 1. Run the NDSR Client installation (see "Installing NDSR, non-networked").
- 2. Edit the license path in the NDSR configuration file ndsr.ini (see the client portion of "*Installing NDSR, Networked License*").
- 3. Complete the following steps to connect NDSR to the network database service.
- 4. Open the Administrative Tools window and select Data Sources (ODBC) from the list.
- 5. On the ODBC Data Source Administrator window, select the System DSN tab.
- 6. Either create a new DSN or find the existing DSN named **NDSR\_2024** in the list, highlight it, and select the **CONFIGURE**> button.
- 7. When the **ODBC Configuration for SQL Anywhere** window opens, verify or update the Data source name: and Description: fields.

DBC C	Configur	ration for S	QL Anyw	here		?	×					
ODBC	Login	Network	Security	Advanced								
Data	<u>s</u> ource n	ame: NDS	NDSR_2024_NetA									
Description:		NDS	NDSR 2024 database A on Network database service									
ls <u>o</u> lati	ion level:											
<u> </u>	crosoft a	pplications	(Keys in S	QLStatistics)								
De	elp <u>h</u> i app	lications										
Su	ipp <u>r</u> ess f	etch warnin	gs									
<u>P</u> r	Prevent driver not capable errors											
De	elay A <u>u</u> to	Commit unti	l statemen	t close								
Des	c <mark>ribe Cu</mark>	rsor Behavi	or									
0	<u>N</u> ever		۲	) l <u>f</u> required	⊖ A	l <u>w</u> ays						
					Test	Connectio	n					
				ОК	Cancel	He	lp					

8. Select the Login tab. On the Action: field select "Connect to a running database on another computer". Complete the Server name: and Database name: fields (to match the server name and database name you set in Part 2 for the network database service, e.g., ndsrdbserv and ndsrdb2024).

In some cases, the client computer can't find the network database service (e.g., ndsrdbserv) unless the server computer is named in the Host: field. In some cases, an alternative to naming the Host machine here in the ODBC Configuration is to update the client machine's network connection (e.g., by specifying or correcting the primary and secondary WINS servers) so that it can find the network database service by name (ndsrdbserv).

DDBC Log	in Net	work	Security	Advanced					
<u>A</u> uthenticat	tion:	Data	base			~			
<u>U</u> ser ID:		ndstc							
Password:	•••••								
Encode pa	None								
Action:		Conr	nect to a n	unning database o	on another computer	~			
<u>H</u> ost:		myServerNamemyDomainNameAnyDomainNameB							
Port:		F							
<u>S</u> erver name: Database <u>n</u> ame:		ndsrdbserv							
		ndsrdb2024a							

9. Select the **ODBC** tab and select the **TEST CONNECTION** button.

Verify that the connection is successful.

DBC C	Configur	ation fo	or SQL Anyw	here		?	×			
DDBC	Login	Netwo	rk Security	Advanced						
Data	<u>s</u> ource na	ame: N	DSR_2024_1	NetA						
Description:			NDSR 2024 database A on Network database service							
ls <u>o</u> lati	ion level:						_			
<u> M</u> i	icrosoft a	pplicatio	ns (Keys in S	QLStatistics)						
De	elp <u>h</u> i appl	ications								
🗌 Su	upp <u>r</u> ess fe	etch war	nings							
□ <u>P</u> r	event driv	Nata	meno olde oex		~					
Delay Auto		Note								
			Conner	tion successful	0	Alwave				
0	Mever		Connet		0,	v <u>m</u> dys				
				OK OK						
				UK	Test	Connecti	-			
					rest	Connecti	211			

Select the **OK** button to finish.

## **Installing Additional Setups**

An NDSR Typical or a Client installation provides one NDSR setup; that is, one instance of NDSR connected to one NDSR database. But sometimes that's not enough: additional setups may be desired to partition data, to register two different NDSR registration types (e.g., Research and Academic) on the same computer, or for other reasons.

The easiest way to install additional NDSR setups is to run an NDSR Custom installation (or a modification as described below) and add one or two setups (with local or network databases).

To add setups to a Typical installation, follow the instructions below that pertain to typical setups (ignoring those that pertain to other types of setups).

To add setups to a **Client** installation, first follow the instructions in "*Installing NDSR*, *Networked License and Database*" to add databases to the network database service. Then follow the instructions below that pertain to client setups (ignoring those that pertain to other types of setups).

- 1. Install and register NDSR (Typical or Client), and then modify that installation as follows.
- 2. Select Start→Settings→Control Panel→ADD OR REMOVE PROGRAMS (or Programs→Uninstall a Program).
- 3. In the list of installed programs, select NDSR 2024, and then select the CHANGE/REMOVE (or Change) button.
- 4. On the InstallShield Welcome window, select MODIFY, then select the NEXT> button.
- 5. On the **Select Features** window, expand the category **Additional Setups** and the subcategories A and B.
  - a. To add <u>one database</u>, select <u>only one option</u> under **Additional Setup A**.
    - Typical installation: LOCAL DATABASE
    - Client installation: NETWORK DATABASE
  - b. To add <u>two</u> databases, select <u>only one</u> option under **Additional Setup A** and <u>only</u> <u>one</u> option under **Additional Setup B** (local or network database as above).

**NOTE:** Do not deselect any of the currently-selected options or you will uninstall them.

Select the **NEXT**> button.

6. On the **Maintenance Complete** window, select **FINISH** to complete the modified installation.

7. For a Client installation, create ODBC DSNs for NDSR\_2024\_A and/or NDSR\_2024\_B as described in "Installing NDSR, Networked License and Database Part 3: NDSR Client Installations" beginning on page 2.26.

For a Typical installation, examine the ODBC DSNs NDSR\_2024\_A and/or NDSR\_2024\_B that were created above by the NDSR modified installation.

For any installation, if the license path of the initial NDSR configuration file has been customized, then customize the license path in the same way for each additional setup.

8. To run an NDSR additional setup, select either Start→Programs→NDSR 2024A→NDSR 2024A OR Start→Programs→NDSR 2024B→NDSR 2024B.

If more customization or automation is desired, an unlimited number of NDSR setups can be created manually (without running the NDSR installation). For each setup, create an ODBC DSN and an NDSR user folder that contains only an NDSR configuration file (ndsr.ini), an empty set of subfolders (additional files, backup, export, output, and reports), and a shortcut that tells the NDSR application to use this NDSR configuration file (ndsr.ini). Customize this NDSR configuration file for this DSN and these NDSR user folders (or, if desired, shared network folders).

Enter the path of the NDSR configuration file at the end of the shortcut target so that it looks like the following (all on one line, quoting only the path of the executable): "C:\Program Files\NCC\NDSR 2024\ndsr.exe" C:\ProgramData\NCC\NDSR 2024\ndsr.ini

### **Reference Information**

• For information about errors in NDSR, refer to "Appendix 19, Troubleshooting".